

Client Services Update



November 2005

THE ROAD TO SAFETY AND COMPLIANCE

On Site
Training

**HazMat and Fork Lift
Training**
at your terminal, at
your convenience -
Give us a call for
more information!



**Fleet Safety's Offices
will be closed on
Thursday, November 24
and
Friday, November 25
for the
Thanksgiving Holiday.**

Happy Thanksgiving!

Fleet Safety Services, Inc.
18 John Street Place
Worcester, MA 01609
www.fleet-safety.com

Phone: 508-791-1971
800-215-2490
Fax: 508-831-7611

Notes from Clay

Attention Leasing Clients

A little known or enforced (until recently) provision in 49 CFR Part 376 has recently come to the forefront. It requires all companies, who lease vehicles, to have in the vehicle either a copy of the actual lease agreement or a letter providing specific information regarding the lease. This specific requirement is outlined in 49 CFR Part 376.11(c)(2). Failure to have such a document in each of your trucks may result in a fine.



Highway Watch



Highway Watch is a program that has been developed by the American Trucking Association and The U.S. Transportation Security Administration (TSA). Fleet Safety is now able to offer clients Highway Watch training. Our Training Manager, Ken Haigh, was recently certified as a Highway Watch trainer.

The purpose of the Highway Watch program is to use transportation workers as the "eyes and ears" of law enforcement - Highway Watch participants are trained to recognize potential security and safety threats and their reports are expedited to appropriate state and federal agencies.

- Highway Watch® training provides Highway Watch® participants with the observational tools and the opportunity to exercise their expert understanding of the transportation environment to report safety and security concerns rapidly and accurately to the authorities.
- In addition to matters of homeland security - stranded vehicles or accidents, unsafe road conditions, and other safety related situations are reported eliciting the appropriate emergency responders.
- Highway Watch® reports are combined with other information sources and shared both with federal agencies and the road-way transportation.

Please contact Fleet Safety for more information on this very important program or go to www.highwaywatch.com.

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Only 2 Months To Go To Complete Random Testing For 2005

Try to have your testing completed before the middle of December to ensure that all test results are received by December 31. Remember, the date that counts for DOT Compliance is the date that the lab confirms the test results, NOT the collection date! Please contact the Fleet Safety office if you are in need of collection site information, cab kits or if you need a reprint of your "pick list".

New Telephone and Fax Numbers

We have updated our telephone system, and now each of our office staff members have direct dial telephone and fax numbers in addition to the main office numbers. Our main office numbers remain the same: (800) 215-2490 and (508) 791-1971, and our general fax line continues to be (508) 831-7611.

Name	Department	Email Address	Telephone	Fax
Claire Andersen	Random Testing	candersen@fleet-safety.com	(508) 459 4705	(508) 459 4805
Kimberly Dunn	Accounting	kdunn@fleet-safety.com	(508) 459 4725	(508) 459 4825
Laureen Duquette	Hours of Service	lsherwin@fleet-safety.com	(508) 459 4711	(508) 459 4811
Ken Haigh	Training	khaigh@fleet-safety.com	(508) 459 4726	(508) 459 4826
Michelle Kasouf	Manager	mkasouf@fleet-safety.com	(508) 459 4710	(508) 459 4810
Sharon Morin	Driver Files	smorin@fleet-safety.com	(508) 459 4716	(508) 459 4816
Mina Siamak	Fuel Tax/Permits	msiamak@fleet-safety.com	(508) 459 4717	(508) 459 4817
Rachel Suydam	Driver Files	rsuydam@fleet-safety.com	(508) 459 4728	(508) 459 4828
Tatiana Walzer	Random Testing	twalzer@fleet-safety.com	(508) 459 4724	(508) 459 4824



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